

# Periu Family Dentistry

## Appointment and Cancellation Policy

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Due to the high demand of patient appointments, we are implementing a new appointment policy in order to better serve all of our patients. When patients cancel their appointments with little to no notice or do not show at all, this leaves an empty appointment time in which another patient could have been receiving care.

### Appointment Policy- *Effective Immediately*

- All appointments MUST be confirmed by the patient or guardian in order to guarantee the appointment time is reserved specifically for that patient.
  - *If an appointment is not confirmed, we reserve the right to offer the appointment time to another patient. You may also incur a fee (up to \$50 per hour) for any missed appointments.*
- 48 business hours are required to reschedule any scheduled appointments. Less than 48 business hour notice will result in a broken appointment.
- After 2 broken or missed appointments in a rolling 12 month period, patient scheduling may be restricted to same day appointment scheduling only.
- After 3 broken or missed appointments, your account will be reviewed by the Dr. Periu to determine if future appointments will be scheduled.

We appreciate your understanding and cooperation with this updated policy as we work to provide the best possible experience to all of our patients.

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Patient's Name

Signature

Date